

Commission on Rehabilitation Counselor Certification (CRCC) Post-Test

A Qualitative Look at the Ethical Issues Experienced by Professionals Providing Home and Community Based Services to Individuals with Brain Injury

National Association of State Head Injury Administrators (NASHIA)

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1. What role does the home and community based service environment play in therapists' exposure to ethical dilemmas?

- a. The home & community service environment is often in the consumer's family home in which there is less structure and control than in residential settings.
- b. The one on one nature of services forges a stronger bond with both the consumer and family.
- c. Boundaries can be blurred as therapists may be perceived as companions.
- d. All of the above.

2. Home and community based therapists never have to deal with immediate real life issues that are inconsistent with the treatment plan.

True False

3. The consumer's right to choose (autonomy) can often create a conflict between the consumer's stated desire & the therapist's desire to act in the consumer's best interest.

True False

4. Which of the following situations will never create an ethical conflict?

- a. Competing priorities between the consumer's stated goals and needs.
- b. Conflict between an organization's developed treatment plan and the family's agenda.
- c. The need to address urgent matters (particular related to health and safety) and the treatment plan is derailed.
- d. None of the above.

5. Impairments in a consumer's memory, problem solving, awareness and impulse control can readily lead to challenges with decision making and reasoning, and may contribute to ethical conflicts.

True False

Name: _____ Date: _____